RFP for:

* ArcSight Service (details below)
* 1-year of ArcSight Certified Specialist Support (36 hours).

ArcSight Service

* ArcSight Connector servers healthcheck
* ArcSight Connectors checking (both: on server and web console)
* Removing/Purging unnecessary ArcSight Connectors (both: on server and web console)
* Re-configuring ArcSight Connectors (both: on server and web console) [if necessary]
* ArcSight Log Capacity Management healthchek
* ArcSight Dashboard configurations (AD, Antivirus, Netflow)
* Office365-Arcsight Connector configuration
* ArcSight rule/filter/query review and modification
* ArcSight notifications review and modification
* ArcSight users role review and modification
* Integratation with NBG MIST (product: <https://www.misp-project.org/> )

Service should be performed by ArcSight certified Specialist

Proposal should include:

* Project timeline for ArcSight service
* CVs of personnel
* Project price (separately for ArcSight Service and 1-year support)